

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission's Proposed Policies and Programs Governing post-2003 Low-Income Assistance Programs.

Rulemaking 07-01-042 (Filed January 8, 2004)

MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR OCTOBER 2007

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I. INTRODUCTION

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033, the California Public Utilities Commission (Commission) directs San Diego Gas & Electric Company (SDG&E) and the other Investor Owned Utilities (IOUs)¹ to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

In Application (A.) 06-06-032 SDG&E proposed changes to the monthly RD reports in an effort to streamline the reports while maintaining their value. SDG&E, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low income program activity on a monthly basis. In D.06-12-038, the utilities' proposed changes for the monthly program reporting were approved. The reports will henceforth be referred to as the "Monthly Reports on Low Income Assistance Programs."

This tenth monthly report on the 2007 Low Income Assistance Programs includes actual LIEE and CARE results and expenditures through October.

¹ The other IOUs include Southern California Gas Company, Southern California Edison Company, and Pacific Gas and Electric Company.

II. OCTOBER OUTREACH AND LEVERAGING FOR CARE AND LIEE

The wildfires, which began in October, were devastating to San Diego County and forced the evacuation of hundreds of thousands of SDG&E customers from their homes. Some customers lost their homes and all of their personal belongings. SDG&E's No. 1 priority during the month was to ensure the safety of its customers and to restore power to over 80,000 customers. Along with this effort, SDG&E teams were mobilized at the four San Diego County Recovery Centers throughout the county and the two evacuation centers at Qualcomm Stadium and the Del Mar Fairgrounds. SDG&E teams were on hand providing information on the power outages, power restoration, detecting the presence of natural gas and the company's customer assistance programs.

In spite of the wildfires, SDG&E continued to utilize proven techniques to leverage LIEE outreach with CARE program outreach efforts at community events to maximize lead and enrollment results.

In October, SDG&E's prime contractor identified 491 potential CARE customers from the customers who received LIEE services resulting in 220 new CARE enrollments. Year-to-date the CARE program has received 1,773 new enrollments from this outreach effort. LIEE customers can also opt in to the CARE program during the LIEE application process.

During October, SDG&E conducted outreach at the following community locations listed below. These outreach efforts focused on gaining a better understanding of customers, where

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² September's monthly report SDG&E reported 1,794 as the year-to-date total. September's report is hereby corrected and the actual year-to-date total is 1,553.

they live, what they watch and read, and where they spend their time, in an effort to enroll an increased number of customers in the CARE and LIEE programs.

- Kearny High School, San Diego Lighting/Customer Assistance Event
- Grape Day Park, Escondido, Lighting/Customer Assistance Event
- South Chula Vista Branch Library Lighting/Customer Assistance Event
- Chula Vista Community Collaborative Staff Presentation
- 2007 Marriott Employees Health and Benefit Annual Fair/ Customer Assistance Event
 A total of 1,005 customers received CARE, LIEE and FERA information during these
 outreach efforts.

SDG&E contracts with numerous "CARE Capitation Contractors" (CCCs) to leverage their client relationships and enroll eligible non-participating customers in the CARE program. The CCCs employ various types of outreach approaches such as door-to-door solicitation, local community event participation, walk-in enrollment and program material distribution to enroll customers. SDG&E made 201 visits to individual CCCs during the month of October. The site visits included, but were not limited to San Diego Unified School District, Episcopal Community Services, Homestart, Vista Community Clinic, Crisis House, North County Community Services, Alpha Kappa Alpha Headstart, Hearts and Hands, Salvation Army Community Centers in Chula Vista, Centre City, Oceanside, National City, and Escondido, and the Health and Human Services Administration for San Diego County. In all cases, information was provided on CARE capitation opportunities, CARE customer enrollment and LIEE benefits. Also, during the month of October SDG&E added North County Community Health Project as a new CARE capitation contractor.

Additionally, SDG&E uses several approaches, including the following, to identify, qualify, and enroll customers for LIEE services performed by SDG&E's prime contractor:

- Identifying customers most likely to income qualify using census tract data and additional customer research; and
- Employing bilingual specialists who speak Spanish, Vietnamese, Arabic and Farsi to better serve the diverse population within the San Diego area.

III. CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)

OCTOBER CARE ENROLLMENT RESULTS

In October, CARE operations staff enrolled 2,629 new CARE customers. Total CARE participation for the month of October was 225,057, or 66.9% of the estimated eligible. To specifically increase participation in SDG&E's CARE program, the utility has employed various proven methods along with new, innovative marketing techniques. These techniques are described in detail below:

Internet Enrollment

Utilizing the company website, SDG&E simplified the enrollment process for those customers who desire to use the web to enroll in the program by providing on-line CARE enrollment capability. Since implementation in April, the number of applications received through on-line enrollment continues to increase -- once designated as non-web users, SDG&E's low income customers are beginning to utilize this innovative communications channel. In October 399 customers were enrolled in CARE using the Internet, and year-to-date there has been a total of 3,108 Internet enrollments. In the month of October, SDG&E also created a new

email link for customers to directly contact SDG&E's CARE staff with questions or concerns regarding their 20% bill discount.

CATEGORICAL ELIGIBILITY

SDG&E enrolled approximately 1,800 CARE customers during the month of October through categorical eligibility, whereby a household is considered eligible for the CARE program based on participation in specified public assistance programs.³ Since implementing categorical eligibility on June 1, 2007, over 8,000 CARE customers have been enrolled year-to-date.

DIRECT MAIL ENROLLMENT

SDG&E continues to employ direct mail efforts, utilizing census data information to target potentially eligible customers in low-income areas, targeting zip codes estimated to have a large number of customers eligible for the CARE program. During the month of October a mailing to 50,000 customers took place. Results of the October mailing will be available in November's report. The direct mail efforts by SDG&E continue to bring in a 3-4% response rate.

CARE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

In October, SDG&E spent approximately \$158,605 in outreach and other management costs. Total management costs through October represented 70% of the 2007 CARE authorized administrative budget. Actual expenses compared to budgeted figures for October are shown in Table 1C. The gas and electric CARE discount cost for October was \$2.7 million. The total discount cost through October 2007 was \$34 million.

IV. LOW INCOME ENERGY EFFICIENCY (LIEE)

³ Due to the New CARE system issues we are unable to get the exact count on Categorical Eligibility for the month of October.

OCTOBER RESULTS—INSTALLATIONS

During October, SDG&E treated 1,381 homes, and replaced 288 refrigerators. A total of 10,008 homes have been treated year-to-date which represents 96% of the 10,400 homes targeted as the 2007 goal and a total of 1,975 refrigerators have been replaced in 2007.

LIEE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

SDG&E incurred \$1,091,105 in administrative costs during the month of October. Total expenditures through October 2007 equaled \$9.1 million which represents 68% of the 2007 authorized LIEE budget.

CUSTOMER SATISFACTION SURVEY

Improving customer satisfaction is a key element within all of SDG&E's program endeavors. To enhance the customer experience, quality assurance procedures are used in SDG&E's LIEE program, including survey cards distributed with outreach materials as well as a customer satisfaction telephone survey on the program and the services completed in customer homes. Some of the comments received from customers during October include:

- I am very satisfied with the work that was done by the Energy Team. They installed weather-stripping around my front door. The showerhead was replaced; the lights from my bedroom, living room, and kitchen were replaced.
- All the workers were professional, courteous and they did a great job. They fixed my lamps, my boiler, and replaced my showerhead; they did weather-stripping on my door.
- I was happy with everything. They fixed my lighting and replaced my showerhead.

 They weatherized my door. They arranged for me to receive a new refrigerator.

• The people were friendly, did their work quickly, and explained everything in

Spanish. Now I save energy and money. They fixed my lamps and the door so I

won't lose cold air from the air conditioner. They checked all of my sockets and the

entire house.

• Everyone in the program was very friendly and explained the work they did. They

adjusted my door to make sure we don't lose hot or cold air. They checked every

room in my house. They taught me how to save energy.

V. CONCLUSION

SDG&E continues to implement its LIEE and CARE program efforts with the goal of

providing as many qualified customers as possible with services during PY2007. SDG&E's

ability to achieve success grows out of the interaction with its customers. SDG&E strives to

make it easy to provide the programs and services to customers and to deliver not just a

consistent customer experience, but also a customer experience that is consistently excellent.

Respectfully submitted,

By: /s/ Kim F. Hassan

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November 21, 2007

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	A	В		С		D	Е		Ь	G	Н	_		ſ	У	٦	M	
- c						Table 1L		Progra	am Expenses - S	- LIEE Program Expenses - San Diego Gas & Electric	go Gas & El	ectric						
4 ω			 	Authorized Budget	#			Current	Current Month Expenses	ies		Year-To-Date Expenses	enses		% of Bu	% of Budget Spent Year-To-Date	Fo-Date	
4	LIEE Program:	Electric		Gas		Total	Electric	-	Gas	Total	Electric	Gas	_	Total	Electric	Gas	Total	1
2	Energy Efficiency												-					
9		\$	\$	1,597,843	€	1,597,843	\$	₽	141,655	\$ 141,655	· &	\$ 888,720	\$ 03	888,720	%0	95	%95	%
7	- Electric Appliances	\$ 4,775,778	\$ 822		€	4,775,778	\$ 441,	441,335 \$		\$ 441,335	\$ 2,849,100	- \$	↔	2,849,100	%09	%0	%09	%
∞	- Weatherization	€	€9	3,904,358	€	3,904,358	\$	\$	414,283	\$ 414,283	+	\$ 2,748,652	\$ 25	2,748,652	%0	%02	%02	%
ი	- Outreach and Assessment	\$ 600,059	\$ 650	600,058	€9	1,200,117	\$ 115,	115,658 \$	115,658	\$ 231,317	\$ 597,704	\$ 597,704	\$	1,195,407	100%	100%	100%	%
10	- In Home Energy Education	\$ 77,951	951 \$	77,951	€	155,902	\$ (87,	(87,168)	(87,168)	\$ (174,336)	\$ 76,926	3 \$ 76,926	\$ 93	153,851	%66	%66	%66	%
11	- Education Workshops	€	€9		€	1	s	↔		- \$	· •	· +	↔		%0	%0	0	%0
12	12 - Pilot	\$	\$	1	\$	1	\$	⇔		- \$	\$	\$	\$		%0	%0	0	%0
13	13 - Cool Centers	€	€9	1	69		\$	↔		- \$	· •	- ←	↔		%0	%0	0	%0
1	14 Energy Efficiency TOTAL	\$ 5,453,788	\$ 884	6,180,210	\$	11,633,997	\$ 469,825	325 \$	584,429	\$ 1,054,254	\$ 3,523,729	4,312,000	\$ 0	7,835,730	%59	%02	%29	%
15																		
16	16 Training Center	\$	\$	-	\$	-	\$	\$		- \$	\$	\$	\$	-	%0	%0	0	%0
17	Inspections	\$ 21,458	458 \$	21,457	€	42,915	\$ 2,	2,054 \$	2,054	\$ 4,108	\$ 13,892	\$ 13,892	\$	23,676	%59	%59	22%	%
18	18 Marketing	\$ 160,496	496 \$	160,496	€9	320,992	\$ (18,	(18,275) \$	(18,275)	\$ (36,549)	\$ 109,186	\$ 109,186	\$	254,922	%89	%89	%62	%
19	19 M&E Studies	\$ 61,072	072 \$	61,072	€9	122,144	\$	\$		- \$	\$ 1,283	1,283	\$	2,566	7%	2%	2	2%
20	20 Regulatory Compliance	\$ 150,763	\$ 892	150,763	€9	301,526	\$ 11,	11,302 \$	11,302	\$ 22,604	\$ 132,116	132,095	2	241,607	%88	%88	%08	%
21	General Administration	\$ 491,160	160 \$	491,160	€	982,320	\$ 22,	22,809 \$	22,808	\$ 45,617	\$ 386,333	386,378	\$	727,095	%62	%62	74%	%
22	22 CPUC Energy Division	\$ 10,5	10,500 \$	10,500	€	21,000 \$		535 \$	\$ 232	1,071	\$ 7,535	; \$ 7,289	\$	13,753	72%	%69	65%	%
23																		
24	TOTAL PROGRAM COSTS	\$ 6,349,236	236 \$	7,075,658	\$	13,424,893	\$ 488,251	251 \$	602,854	\$ 1,091,105	\$ 4,174,075	4,962,123	3 \$	9,136,198	%99	%0.2	%89	%
25								Funded	Outside of LIE	Funded Outside of LIEE Program Budget	ət							
26	Indirect Costs						\$ 10	\$ 906'61	21,205	\$ 41,111	\$229,924	4249,579	\$ 62	479,503				
27																		
78	28 NGAT Costs							\$	18,879	\$ 18,879		\$ 155,612	2 \$	155,612				
																		ı

	A	В	С	D	E	F	G
	Table 2	L - LIEE	Measure Ins	tallations &	Savings		
1	145.5 2		Diego Gas 8		ouvingo		
2		Juil	October 20				
3			October 20		stallations Ye	ar-To-Date	
<u> </u>			Month	Year-To-Date	staliations re-	ai-10-Date	
			Quantity	Quantity	kWh	kW	Therms
4	Measures	Units	Installed	Installed	(Annual) [1]	(Annual) ^[2]	(Annual)
5	Furnaces						
7	- Repair - Gas	Each	77 18	588 166	-	-	14,9
8	- Replacement - Gas - Repair - Electric	Each Each	- 18	-	-	-	0,3
9	- Replacement - Electric	Each	-	-	-	-	
11	Infiltration & Space Conditioning.						
12	- Outlet cover plate gaskets	Home	993	7,504	- 1	-	
13	- Duct Testing	Home	50	302	-	-	
	- Duct Sealing	Home	4	72	671	1	5
	- Evaporative Coolers	Each	-	-	-	-	
	- Evaporative Cooler Maintenance - Evaporative Cooler/Air Cond. Covers	Each Each			-		
	- A/C Replacement - Room	Each	7	187	19,434	18	
	- A/C Replacement - Room (landlord)	Each	-	-	-	-	
	- A/C Replacement - Central	Each	-	-	-	-	
21	- A/C Replacement - Central (landlord)	Each	-	-	-	-	
<u>22</u> 23	- A/C Tune-up - Central - A/C Services - Central	Each Each	-	-	-	-	
23 24	- Heat Pump	Each	-	-	-	-	
20	Weatherization						
20 27	- Attic Insulation	Home	30	215	2,069	2	5,1
28		Home	-	-	-,	-	-,.
	- Weatherstripping - Door	Home	1,047	7,931	33,223	30	19,6
30	- Caulking	Home	1,023	7,435	20,494	19	17,6
31	- Minor Home Repairs [3]	Home	613	4,596	22,285	20	18,5
	Water Heater Savings						
34	- Water Heater Blanket	Home	79	588	2,420	1	6,2
	- Low Flow Showerhead - Water Heater Replacement - Gas	Home Each	1,057	7,855 14	33,387	10	56,8 2
37	- Water Heater Replacement - Gas	Each	3	- 14	-	-	
	- Tankless Water Heater - Gas	Each	-	-	-	-	
39	- Tankless Water Heater - Electric	Each	-	-	-	-	
40	- Water Heater Pipe Wrap	Home	8	72	397	-	2
72	- Faucet Aerators	Home	1,103	8,277	14,210	4	23,6
	Lighting Measures						
44	- CFL	Each	6,748	49,570	1,092,772	106	
45 46	- Interior Hard wired CFL fixtures - Exterior Hard wired CFL fixtures	Each Each	966 194	4,627 1,132	296,128 29,196	29	
47	- Torchiere	Each	352	1,683	321,453	31	
70	Refrigerators	Each	288	1,975	1,468,694	224	
_	Refrigerators (landlord)	Each	- 200	1,575	1,400,034		
52 52	Pool Pumps	Each	- 1	-	-	-	
00		Lauii		-1	- 1		
_	Pilots	F	1 0	0.1			
55 56	- A/C Tune-up - Central - Interior Hard wired Compact Fluorescent	Each Each	2	2	-	-	
56 57	- Ceiling Fans	Each		-	-	-	
00			-				
60	Customer Enrollment - Outreach & Assessment	Home	1,362	9,905	- 1	-1	
61	- In-Home Education	Home	1,362	9,881	-	-	
	- Education Workshops	Participants	-	-	-	-	
64	Total Savings				3,356,833	495	170,0
00	Homes Weatherized [4]	Home	1,145	8,666			-,1-
		TIOTHE	1,145	0,000			
68 69	Homes Treated - Single Family Homes Treated	Homo	637	4,124			
70	- Single Family Homes Treated - Multi-family Homes Treated	Home Home	704	5,646			
71	- Mobile Homes Homes Treated	Home	40	238			
72	- Total Number of Homes Treated	Home	1,381	10,008			
73 74	- Master-Metered Homes Treated	Home	22	169			
75			22	133			
	[1] kWh based on 2001 Low Income Impact Evaluation Stu updated DEER.	dy, Cost Effectiv	eness Analysis conduc	ted by Itron, Inc., Cost	Effectiveness Anal	ysis Conducted by Sta	ndardization Te
76	23 Savings assumes consistent mix of dwelling types through all ynams. Since MV savings were not part of the 2001 Impact Evaluation of the Statewide Low-In- Projected Savings by End Use. These factors are as follows: End Use MWNWh Space Cooling/Heating 0,00091136 Lighting 0,000907346 Mater Heating 0,000927469 Water Heating 0,000927769	come Energy Efficiency	y Program, a ratio of kW per kWh	was used based on the San Dieg	o Gas & Electric Advice Lett	er 1789-E/1591-G, Attachment II	Table 7:
77	Other 0.000969537 Exterior fixtures are assumed off-peak.		dow Repair/Replaceme	at and Mall Dancis			

	A	В
1	Table 3L - Average Bill Savi San Diego Gas	• .
2	October 2	2007
3	Year-to-date Installation	ns - Expensed
4		
5	Annual kWh Savings	3,356,833
6	Annual Therm Savings	170,088
7	Lifecycle kWh Savings	37,558,151
8	Lifecycle Therm Savings	1,519,023
9	Current kWh Rate	\$ 0.13
10	Current Therm Rate	\$ 1.09
11	Number of Treated Homes	10,008
12	Average 1st Year Bill Savings / Treated Home	61.55
13	Average Lifecycle Bill Savings / Treated Home	532.46

	А	В	С	D	Е	F	G
		Table	4L - LIEI	E Homes	Treated	l	
1		Sar	n Diego (Gas & El	lectric		
2			Octob	oer 2007			
3	County	Elig	ible Custom	ers	Homes T	reated Year-	-To-Date
4		Rural	Urban	Total	Rural	Urban	Total
5	Orange County	0	14,933	14,933	0	9	9
6	San Diego	17,209	320,595	337,804	146	9,853	9,999
7							
8	Total	17,209	335,528	352,737	146	9,862	10,008

11/21/2007	
y Report	
: Month	
Programs	
_	
Low-Income I	

					Table	5L - L	HEE!	Sugar	Table 5L - LIEE Customer Summary	Sum	mary					
					,,	san D	lego Octo	bel bel	San Diego Gas & Electric October 2007	etric						
		Gas &	Gas & Electric			Gas Only				Electric Only	c Only			Total	tal	
	# of YTD				# of YTD				# of YTD				# of YTD			
Month	Homes Treated	Therm	κWh	Š	Homes Treated	Therm	kWh	<u>\$</u>	Homes Treated	Therm	kWh	×	Homes Treated	Therm	kWh	Š
Jan-07	541		192,755			-	'	'		-	18,167	3	216	10,01	210,921	35
Feb-07	1,371	29,891	440,904	70		'	1	'	92	1	45,514	6	1,447	29,891	486,418	79
Mar-07	2,079	43,971	633,153	86	'	'	ı	'	110	1	58,363	12	2,189	43,971	691,516	110
Apr-07	3,132	62,576	938,630	143	•	1	1	ı	191	1	76,425	16	3,299	62,576	1,015,055	159
May-07	3,909	78,633	1,254,819	186	-	-	-	1	283	1	101,776	20	4,192	78,633	1,356,595	207
Jun-07	5,150		98,395 1,665,594	246	-	-	-	ı	317	•	136,497	27	5,467	98,395	98,395 1,802,091	273
Jul-07	6,054	114,585	6,054 114,585 1,979,789	293	-	1	1	ı	325	1	153,800	31	6,406	114,585	114,585 2,133,589	324
Aug-07	7,309	136,057	7,309 136,057 2,376,237		-	-	-	1	409	1	183,039	37	7,718	136,057	136,057 2,559,276	383
Sep-07	8,182	147,352	8,182 147,352 2,644,423	383	•	1	1	ı	420	1	199,658	40	8,632		147,352 2,844,081	423
Oct-07	9,464	170,088	3,129,643	450	-	-	-	ı	244	1	227,354	45	10,008	170,088	3,356,997	495
Nov-07																
Dec-07																
Figures Energy I	for each m mpacts for	onth are all fuel ty	Figures for each month are YTD. December r Energy Impacts for all fuel types should equal		ults shoul TD energy	d approx · impacts	imate that a	caleı ıre re	ndar year। ported eve	results. ery mon	esults should approximate calendar year results. Therms an YTD energy impacts that are reported every month Table 2L	nd kWh L.	savings ar	e annual	esults should approximate calendar year results. Therms and kWh savings are annual figures. Total YTD energy impacts that are reported every month Table 2L.	

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Ш	A	В	S	О	В	Ь	9	I		7	¥		Σ
~			Table 1C - CARE	- CARE	Program	Expenses	s - San D	San Diego Gas &	& Electric	v			
7					0	October 2007	200						
က		Aı	Authorized Budget	Ţ	Curre	Current Month Expenses	ses	Year	Year-To-Date Expenses	ses	% of Bud	% of Budget Spent Year-To-Date	To-Date
4	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ည	${}^{-}$	\$1,160,502	\$429,227	\$1,589,729	\$40,748	\$15,846	\$56,594	\$670,053	\$265,604	\$935,658	%89	62%	29%
ဖ	-	0\$	0\$	0\$	\$	\$0	\$0	\$0	\$0	0\$	i0/AIQ#	i0/AIQ#	#DIV/0i
7	' Processing/ Certification Verification	\$204,290	\$75,559	\$279,849	\$23,567	\$9,165	\$32,732	\$167,371	\$67,578	\$234,949	82%	%68	84%
∞	Information Technology / Programming	\$224,917	\$83,189	\$308,106	\$14,015	\$5,450	\$19,466	\$216,129	\$86,563	\$302,692	%96	104%	%86
တ													
9) Pilots												
7	-	0\$	0\$	0\$	0\$	0\$	0\$	0\$	0\$	0\$	%0	%0	%0
12	2 - Pilot	\$	\$0	\$	\$0	\$0	\$0	\$0	\$0	\$0	%0	%0	%0
13	3 - Pilot	0\$	80	\$0		\$0	80	0\$	0\$	\$0		%0	%0
4	4 Total Pilots	0\$	80	\$0		0\$	80	0\$	0\$	\$0		%0	%0
15	10												
16	3 Measurement & Evaluation [2]	\$43,399	\$16,052	\$59,451	0\$	0\$	0\$	\$9,471	\$3,728	\$13,199	22%	23%	22%
17	7 Regulatory Compliance	\$119,337	\$44,139	\$163,476	\$14,620	\$5,686	\$20,306	\$117,963	\$47,615	\$165,578	%66	108%	101%
48	8 General Administration	\$219,400	\$81,148	\$300,548	\$19,446	\$7,563	\$27,009	\$174,431	\$69,966	\$244,397	%08	%98	81%
19	9 CPUC Energy Division	\$38,264	\$14,152	\$52,416	\$1,799	\$200	\$2,498	\$24,434	\$10,153	\$34,587	%49	72%	%99
20													
21	1 SUBTOTAL MANAGEMENT COSTS	\$2,010,110	\$743,465	\$2,753,575	\$114,195	\$44,409	\$158,605	\$1,379,852	\$551,208	\$1,931,059	%69	74%	40%
22	2												
23	3 CARE Rate Discount	\$33,578,766	\$12,419,544	\$45,998,310	\$2,150,028	\$531,493	\$2,681,521	\$24,605,643	\$9,413,242	\$34,018,885	43%	%92	74%
54	4 Service Establishment Charge Discount	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	%0	%0	%0
22													
56	TOTAL PROGRAM COSTS & CUSTOMER © DISCOUNTS	\$35,588,876	\$13,163,009	\$48,751,885	\$2,264,223	\$575,902	\$2,840,126	\$25,985,495	\$9,964,450	\$35,949,944	73%	%92	74%
27													
28	8 Other CARE Rate Benefits												
29					\$355,874		\$355,874	\$4,013,045		\$4,013,045			
30	CARE PPP Exemption				\$114,578	\$66,592	\$181,170	\$1,292,047	\$1,035,312	\$2,327,359			
31					\$218,887		\$218,887	\$2,459,583		\$2,459,583			
32					\$159,714		\$159,714	\$2,305,042		\$2,305,042			
33	3 TOTAL - OTHER CARE RATE BENEFITS				\$849,053	\$66,592	\$915,645	\$10,069,717	\$1,035,312	\$11,105,029			
34	t												
32	5 Indirect Costs				\$45,426	\$17,666	\$63,092	\$368,376	\$148,033	\$516,409			
36	$\overline{}$												
	Utreach costs include the following events: Keamy High School, San Diego Lighting/Customer Assistance Event; Grape Day Park, Escondid Lighting/Customer Assistance Event; Outreach costs include the following events: Reanch Library, Lighting/Customer Assistance Event. 1,005 customers recieved information about our programs. There were 201 visits to CCC's.	: Keamy High Sch taff Presentation:	ool, San Diego Li 2007 Marriott Em	ghting/Customer	· Assistance Even § Benefit Annual §	t; Grape Day Par Fair/Customer As	rk, Escondid Ligh:	ing/Customer As	sistance Event; 5	South Chula Vista	Assistance Event; Grape Day Park, Escondid Lighting/Customer Assistance Event; South Chula Vista Branch Library, Lighting/Customer Ass Benefit Annual Fair/Customer Assitance Event. 1,005 customers recieved information about our programs. There were 201 visits to CCC's.	Lighting/Custom re 201 visits to C	er Assistance
	including: San Diego Unified School District, Episcopal Community Services, Homestart, Vista Community Clinic, Crisis House, North County Community Services, Alpha Kappa Alpha Headstart, Hearts & Hands, Salvation Army Community Centers	piscopal Commun	ity Services, Hon	nestart, Vista Co	mmunity Clinic, C	risis House, Nort	h County Commu	nity Services, Alp	oha Kappa Alpha	Headstart, Hean	ts & Hands, Salva	ıtion Army Comn	unity Centers
37	TIN Ordula Visia, Centre City, Oceanside, Ivatorial City & Escondido, and the Health & Human Services Administration for San Diego Courty.	iai City & Escondid	Jo, and the Health	ı & numan serv.	ices Administratio	n ior san Diego (county.						
38	$8 \mid^{!2 }$ There are no Measurement & Evaluation expenses for September 2007	penses for Septen	nber 2007.										

	Α	В	С	٥	В	ч	ŋ	I		٦	×	7	Σ	z	0	Ь	Ø
~			Tab	le 2C -	CARE	Table 2C - CARE Enrollment		rtificatior	n, Attriti	Recertification, Attrition, and Penetration - San Diego Gas & Electric	netratic	ın - San l	Diego (Gas & E	Electric		
2								0	October 2007	2007							
3						Grc	Gross Enrollment	nt					Enrollment	lment			
4			Aut	Automatic Enrollment	rollment						Total			Net	Total	Estimated	Penetration
		Inter-		Inter-		Combined		Other	Total		Adjusted	Attrition		Adjusted	CARE		Rate %
2		Utility	CPUC	Agency	SB 580	(B+C+D+E)	Capitation	Sources [1]	(F+G+H)	Recertification	(F+I)	(Drop Offs)	(K-L)	(M-J)	Participants	Eligible	(O/P)
9	Jan-07				•		71	2,994	3,065	2,147	5,212	1,451	3,761	1,614	220,105	335,433	65.6%
7	Feb-07		-	•	•	-	31	2,483	2,514	1,273	3,787	2,244	1,543	270	220,375	335,494	65.7%
∞	Mar-07	-	•	•	•	<u>'</u>	29	3,051	3,118	1,288	4,406	1,356	3,050	1,762	222,137	335,699	66.2%
6	Apr-07	-	•	•	•	'	46	2,083	2,129	1,240	698'8	1,508	1,861	621	222,756	335,925	%8'99
10	May-07	7	-	•	-	7	45	2,803	2,855	1,944	4,799	2,516	2,283	339	223,085	336,180	66.4%
11	20-unf	239	-	•	-	239	34	1,690	1,963	3,033	4,996	2,230	2,766	-267	222,818	336,618	66.2%
12	20-InC	-	•	•	•	<u>'</u>	43	3,324	3,367	1,599	4,966	1,523	3,443	1,844	224,664	335,612	%6.99
13	13 Aug-07	-	-	•	-	-	47	2,367	2,414	1,773	4,187	2,608	1,579	-194	224,470	335,883	%8'99
14	14 Sep-07	-	-	•	-	-	48	1,589	1,637	1,242	2,879	3,055	-176	-1,418	223,052	336,070	66.4%
15	Oct-07	-	-	-	-	-	220	2,079	2,629	4,317	6,946	624	6,322	2,005	225,057	336,491	%6.99
16	16 Nov-07																
17	17 Dec-07																
18	Total Annual	246	0	0	0	246	982	24,463	25,691	19,856	45,547	19,115	26,432	6,576			
19																	
3 5	24 Not bounding Description Eurollment	Doortifoo	i Grad	tuo m													
22	Not illordaling	Lece mod		1													
1																	

1 Table 3C - CARE Standard Random Verification Results - San Diego Gas & Electric 2 October 2007 Participants % of Total Propped Inhughled % of March Propped Inhughled % of Total Propped Inhughled % of Total Propped Inhughled % of March Propped Inhughled		4	В	S	О	Э	ш	9	Ξ	
October 2007 Participants Population to Verify 222,135 Participants Population to Verify 223,135 Participants P	_	Table	3C - CARE	Standard	Random	Verification R	esults - San	Diego G	as & Elect	ric
Participants Participants Participants Participants Potal CARE Participants Population Popula	7					October 2007	•	•	,	
Total CARE Participants % of Participants Population Population Population % of Participants Population Propaged (Due to Control Participants) <										
Total CARE Population Population Population Population to Verify Total Population Population to Verify Total Population Dropped (Due to Verification*) Population To Verify Total Population Population To Verify Total Population Population				Participants	% of	Participants	Participants Dropped		% Dropped through	% of Total
Annual Z23,085 386 1748 Normation (Normation) Total (Normation) Total (Normation) Incidion results are tied to the month initiated. Therefore, verification results are tied to the month initiated. Incidion results are tied to the month initiated. Incidion results are tied to the month initiated. Incide (Normation) Incidion results are tied to the month initiated. Incide (Normation) Incide (Normatical (Normation) Incide (Normation) Incide (Normation) Incide (Normation) Incide (Normation) Incide (Normatical (Normation) Incide (Normatical (Normation) Incide (Normatical (Total CARE	Requested	Population	Dropped (Due to	(Verified as	Total	Random	Population
220,105 270 0.12% 399 36 435 161,11% 220,375 581 0.26% 250 34 284 48.88% 222,137 266 0.12% 155 35 190 71.43% 222,756 256 0.11% 339 28 367 143.36% 222,818 356 0.16% 168 42 210 58.99% 222,818 356 0.16% 168 42 210 58.99% 224,470 388 0.17% 331 38 369 95.10% 223,052 348 0.16% 187 32 219 62.93% Annual 225,057 393 0.17% 246 30 276 70.23% Annual 223,085 388 1.74% 2593 345 2,938 75.55%	ω 4		Population	to Verity	lotal	no response)	lneligible)	Dropped	Verification	Dropped
220,375 581 0.26% 250 34 284 48.88% 48.88% 222,137 266 0.12% 155 35 190 71.43% 222,756 256 0.11% 339 28 367 143.36% 222,085 699 0.31% 191 43 234 33.48% 222,818 356 0.16% 168 42 21 58.99% 224,664 332 0.16% 327 27 354 106.63% 224,470 388 0.17% 331 38 369 95.10% 223,052 348 0.16% 187 32 219 62.93% Annual 225,057 393 0.17% 246 30 276 70.23% Annual 223,085 3889 1.74% 2593 345 2,938 75.55%	5	-	220,105	270	0.12%	399	36	435	161.11%	0.20%
222,137 266 0.12% 155 339 28 190 71.43% 222,756 256 0.11% 339 28 367 143.36% 222,085 699 0.31% 191 43 234 33.48% 222,818 356 0.16% 168 42 210 58.99% 224,664 332 0.15% 327 27 354 106.63% 224,70 388 0.17% 331 32 219 62.93% 223,052 348 0.16% 187 32 219 62.93% Annual 225,057 393 0.17% 2593 36 2,938 75.55% Annual Annual 223,085 Annual 225,938 Annual	9		220,375	581	0.26%	250	34	284	48.88%	0.13%
222,756 256 0.11% 339 28 367 143.36% 223,085 699 0.31% 191 43 234 33.48% 222,818 356 0.16% 168 42 210 58.99% 222,818 332 0.16% 327 27 27 58.99% 224,470 388 0.17% 331 331 369 95.10% 223,052 348 0.16% 187 246 30 52.93% Annual 225,057 389 1.74% 2593 345 75.55% Annual An	7	Mar-07	222,137	266	0.12%	155	32	190	71.43%	%60:0
223,085 699 0.31% 191 43 234 33.48% 222,818 356 0.16% 168 42 210 58.99% 224,664 332 0.15% 327 27 354 106.63% 224,470 388 0.17% 331 38 369 95.10% 223,052 348 0.16% 187 32 219 62.93% Annual 225,057 388 1.74% 2593 345 2,938 75.55%	∞		222,756		0.11%	339	28	367	143.36%	0.16%
222,818 356 0.16% 168 42 210 58.99% 88.99% 224,664 332 0.15% 327 27 354 106.63%	ဝ		223,085		0.31%	191	43	234	33.48%	0.10%
224,664 332 0.15% 327 27 354 106.63% 224,470 388 0.17% 331 38 369 95.10% 223,052 348 0.16% 187 32 219 62.93% 225,057 393 0.17% 246 30 276 70.23% Annual 223,085 3889 1.74% 2593 345 2,938 75.55%	9		222,818	326	0.16%	168	42	210	28.99%	%60:0
224,470 388 0.17% 331 369 95.10% 223,052 348 0.16% 187 32 219 62.93% 225,057 393 0.17% 246 30 276 70.23% Annual 223,085 3889 1.74% 2593 345 2,938 75.55%	7	Jul-07	224,664	332	0.15%	327	27	354	106.63%	0.16%
223,052 348 0.16% 187 32 219 62.93% Annual 225,057 388 1.74% 2593 345 276 70.23% Annual 223,085 3889 1.74% 2593 345 2,938 75.55%	12		224,470	388	0.17%	331	38	369	95.10%	0.16%
Annual 225,057 393 0.17% 246 30 276 70.23% Annual 223,085 3889 1.74% 2593 345 2,938 75.55% ation results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant	13		223,052		0.16%	187	32	219	62.93%	0.10%
Annual 223,085 3889 1.74% 2593 345 2,938 75.55% ation results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant	14		225,057		0.17%	246	30	276	70.23%	0.12%
Annual 223,085 3889 1.74% 2593 345 2,938 75.55% attion results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant	15	Nov-07								
Annual 223,085 3889 1.74% 2593 345 2,938 75.55% ation results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant	16	_								
ation results are tied to the month initi	17	Total Annual	223,085	3889	1.74%	2593	345	2,938	75.55%	1.32%
ation results are tied to the month initi	18									
19 respond.		☐¹ Verification results	are tied to the n	nonth initiated.	Therefore, ve	erification results may	be pending due t	o the time pe	rmitted for a pa	ticipant to
	19	respond.								

	A	В	ပ	٥	Е	H.	9	I		7	\prec	
_		Table	rable 4C - C/	ARE Enr	ARE Enrollment by County - San Diego Gas & Electric	County	- San D	iego G	as & Ele	ctric		
2					Octob	October 2007						
က		Estir	Estimated Eligil	gible	Gross Enrollments	ments	Tota	Total Participants	ınts	Pen	Penetration Rate	ate
4	County	Urban	Rural	Total	Total Current Month	YTD	Urban	Rural	Total	Urban Rural	Rural	Total
2	Orange County	14,369	0	14,369	77	1,245	8,458	0	8,458	8,458 58.9% #DIV/0!	#DIV/0i	28.9%
9	San Diego	305,561	16,561	322,122	2,552	24,431	208,413 8,186 216,599 68.2% 49.4% 67.2%	8,186	216,599	68.2%	49.4%	67.2%
_												
8	Total	319,930	16,561	336,491		25,676	2,629 25,676 216,871 8,186 225,057 67.8% 49.4% 66.9%	8,186	225,057	%8'.29	49.4%	%6.99

	A	В	С	D	Е	F	G	Н		T
1	Table 5C - CARE Cap				an Dieg	jo Ga	s & El	ectric		
2		0	ctobe	r 2007						
			Contr	actor Type			Enrollm	ents		
3		(Chec	k one or	more if applic	cable)		Year-To-	Date	Yea	r-to-date
4	Contractor	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	Ехр	enditures
5	Contractor 1		Х	Х			-	-		-
6	Contractor 2		Х				24	24	\$	360
7	Contractor 3		Х				-	-	\$	-
8	Contractor 4		Х				15	15	\$	75
9	Contractor 5		Х		Χ		69	69	\$	1,035
10	Contractor 6		Х		Х		11	11	\$	165
11	Contractor 7		Х		Х		8	8	\$	120
12	Contractor 8		Χ				41	41	\$	615
13	Contractor 9						1	1	\$	-
14	Contractor 10		Χ				1	1	\$	15
15	Contractor 11		Χ				81	81	\$	1,215
16	Contractor 12		Х				28	28	\$	420
17	Contractor 13		Х				32	32	\$	480
18	Contractor 14		Х				46	46	\$	690
19	Contractor 15		Х				30	30	\$	450
20	Contractor 16	х				2	34	36	\$	180
21	Contractor 17		х				6	6	\$	30
22	Contractor 18		х				2	2	\$	10
23	Contractor 19		х				1	1	\$	5
24	Contractor 20		Х				-	-	\$	-
25	Total Enrollments and Expenditures							432	\$	5,865

Table 6C - CARE Participants as of Month-End					
San Diego Gas & Electric					
October 2007					
Month	Gas & Electric	Gas Only	Electric Only	Total	
Jan-07	150,333	N/A	69,772	220,105	
Feb-07	150,756	N/A	69,619	220,375	
Mar-07	151,989	N/A	70,148	222,137	
Apr-07	152,449	N/A	70,307	222,756	
May-07	152,634	N/A	70,451	223,085	
Jun-07	152,434	N/A	70,386	222,820	
Jul-07	153,726	N/A	70,938	224,664	
Aug-07	153,689	N/A	70,781	224,470	
Sep-07	152,901	N/A	70,151	223,052	
Oct-07	154,012	N/A	71,045	225,057	
Nov-07					
Dec-07					

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY ON LOW INCOME ASSISTANCE

PROGRAMS FOR OCTOBER 2007 on all parties identified in R.07-01-042 on the attached service list by U. S. mail and electronic mail, and by Federal Express to the Assigned Commissioner Dian M. Grueneich and Administrative Law Judge Kim Malcolm.

Dated at San Diego, California, this 21st day of November, 2007.

/s/ Jenny Tjokro
JENNY TJOKRO



CALIFORNIA PUBLIC UTILITIES COMMISSION **Service Lists**

PROCEEDING: R0701042 - CPUC - PG&E, EDISON, FILER: CPUC - PG&E, EDISON, SOCALGAS, SDG&E

LIST NAME: LIST

LAST CHANGED: NOVEMBER 19, 2007

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